IN THE UNITED STATES DISTRICT COURT FOR THE NORTHERN DISTRICT OF IOWA EASTERN DIVISION

BIGFOOT CO-OP A INC., DBA MADISON AVENUE APARTMENTS,

Plaintiff,

Case No. 2:23-cv-1016

VS.

NATIONWIDE MUTUAL INSURANCE COMPANY,

Defendant,

APPENDIX IN RESPONSE TO DEFENDANT'S MOTION FOR SUMMARY JUDGMENT

TO THE HONORABLE JUDGE OF SAID COURT:

COMES NOW, Plaintiff, Bigfoot Co-Op A Inc., DBA Madison Avenue Apartments ("Plaintiff"), and submits this Appendix pursuant to Local Rule 56(a)(4) in response to Defendant's Motion for Summary Judgment.

Michael E. Cooper, AT0015843 Email: mcooper@hodgefirm.com Shaun W. Hodge, AT0015596 Email: shodge@hodgefirm.com THE HODGE LAW FIRM, PLLC 1301 Market Street Galveston, Texas 77550 Telephone: (409) 762-5000 Facsimile: (409) 763-2300

Harley C. Erbe, AT0002430 ERBE LAW FIRM 2501 Grand Avenue Des Moines, Iowa 50312 Telephone: (515) 281-1460

Facsimile: (515) 281-1474

E-Mail: harleyerbe@erbelaw.com

ATTORNEYS FOR PLAINTIFF BIGFOOT CO-OP A INC., DBA MADISON AVENUE APARTMENTS

CERTIFICATE OF SERVICE

Plaintiff hereby certifies that a true and correct copy of the foregoing instrument was served upon all counsel of record via the Court's CM/ECF electronic filing system on this 22nd day of March, 2024.

Alex E. Grasso, AT0011862 2700 HOPKINS & HUEBNER, P.C. Grand Avenue, Suite 111 Des Moines, IA 50312 Telephone: 515-244-0111

Facsimile: 515-244-8935 Email: agrasso@hhlawpc.com

ATTORNEY FOR DEFENDANT NATIONWIDE MUTUAL INSURANCE COMPANY

By: <u>/s/ Michael E. Cooper</u>
Michael E. Cooper

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STATE OF FLORIDA

COUNTY OF Charlete

AFFIDAVIT

PERSONALLY CAME AND APPEARED BEFORE ME, notary public in and for the aforesaid county and State, Gregory Ladehoff, and provides the following testimony under oath to be considered before the Court:

- 1. My name is Gregory Ladehoff. I am over eighteen (18) years of age, of sound mind, capable of making this affidavit, and personally acquainted with the facts stated herein.
- 2. I am the owner of Bigfoot Co-Op A, Inc., doing business as (dba) Pine Terrace Apartments, specifically the properties located at 2265, 2269, 2271, 2279, 2281, 2285, and 2289 Chaney Road, Dubuque, Iowa 52001, as well as two storage buildings located within the vicinity of the properties.
- 3. On or around August 9, 2021, a severe storm that produced hail and wind struck the Properties.
- 4. I had purchased various insurance policies to cover the Properties from my insurance company, Nationwide Mutual Insurance Company. The policy number for the Pine Terrace property and claim was ACP CPO13096479372.
- 5. In the days following the storm, I notified my insurance agent, Julie Bray, that I need a copy of the policies for Pine Terrace and all my other properties to file a claim for damage to the storm. My wife and I own several different properties, all covered under different insurance policies, and I needed to know which policy covered Pine Terrace so I could pursue a claim for that damage.
- 6. Julie Bray repeatedly stated that she would provide copies of the Policy, as well as all insurance policies covering all of our properties, once she received them. She insisted that Nationwide's system had changed, and that she was unable to receive copies to provide to me. (Please see the text conversation with Julie Bray, **Exhibit A**).
- 7. On April 1, 2023, I signed an agreement granting an assignment of benefits of this claim to Pinnacle Roofing Consultants ("Pinnacle"). **Exhibit B**. Pinnacle thereafter acted on my behalf in corresponding with Nationwide to receive a copy of the Policy to no avail.

- 8. After months of repeated efforts, my wife and I, frustrated with Julie Bray's and Nationwide's failure to cooperate with our reasonable request, retained Semper Fi Public Adjusters to represent us in filing this claim.
- 9. Nationwide finally produced the Policy we had repeatedly sought to Semper Fi. Semper Fi successfully provided notice of our claim to Nationwide, and this lawsuit ensued.
- 10. In sum, my wife and I did our due diligence in seeking the information we needed to provide Nationwide with notice of the claim we wished to file regarding damage to Pine Terrace from shortly after the storm on August 9, 2021 and the eventual filing of the claim in April 2023.

Further, Affiant sayeth not.

Tregoy Ladehoff
Gregory Ladehoff

SWORN TO AND SUBSCRIBED before me by Gregory Ladehoff on this 20 44

day of *Majch* ,2024

(SEAL)

MARY R. DAVENPORT
MY COMMISSION # HH 299671
EXPIRES: August 11, 2026

Notary Public in and for the State of Iowa

My Commission Expires: 08/11/2026

Michael Cooper

From:

John Groves <johnneeg10@yahoo.com>

Sent:

Wednesday, March 20, 2024 9:09 AM

To:

Michael Cooper

Subject:

Fw: Roof at Westland Manor

Michael -

Please see below -

Respectfully,

John Groves 563.579.7299 Pinnacle Roofing Consultants

---- Forwarded Message -----

From: Mechelle Ladehoff < mechelleladehoff@gmail.com >

To: John Groves <johnneeg10@yahoo.com>

Sent: Tuesday, March 19, 2024 at 05:03:50 PM CDT

Subject: Fwd: Roof at Westland Manor

Communication with Carol Copeland, myself and Julie Bray.

Begin forwarded message:

From: Julie Bray <jlbray@acroot.net>
Subject: RE: Roof at Westland Manor

Date: November 11, 2022 at 10:36:30 AM EST

To: Mechelle Ladehoff <mechelleladehoff@gmail.com>

Cc: Carol Copeland <ccexecmgt1@aol.com>

I am responding to the estimate I received yesterday. I have to say in my 33 years of employmen,t I have NEVER seen anything like it. The roofer did not even put your name on the estimate.

I would never use this individual even if it was free. I am trying to figure out a way to get someone up there to look at the roof. It cannot be an adjuster. We do not know for sure if there is damage to the roof and I don't want to turn in a "maybe" claim. I will call some of my contractor friends to see if they know of roofers in that area.

Sorry. I just know that insurance carriers are not nice any more especially with roofs. I also will call the city assessor to see if I can determine how old the roof is.

I will get back to you next week.

Thank you, The A.C. Root Agency, Inc. Julie

From: Mechelle Ladehoff < mechelleladehoff@gmail.com>

Sent: Thursday, November 10, 2022 7:55 AM

To: Julie Bray <jlbray@acroot.net>
Subject: Fwd: Roof at Westland Manor

Julie,

Carol sent this yesterday. Let me or Greg know what you think.

Mechelle Ladehoff

Begin forwarded message:

From: Mechelle Ladehoff < mechelleladehoff@gmail.com >

Date: November 9, 2022 at 5:39:37 PM CST To: Carol Copeland < ccexecmgt1@aol.com > Subject: Re: Roof at Westland Manor

Thank you for this information and forms. We will touch base with Julie Bray and let you know.

Mechelle Ladehoff

On Nov 9, 2022, at 4:25 PM, Carol Copeland < ccexecmgt1@aol.com> wrote:

Dear Michelle and Greg,

This company is the only roofer to say they can get the Westland job done with insurance money yet this season. They sent these forms for me to sign but, I don't feel comfortable signing anything when I haven't done business with. They assure me they can get the insurance to pay for it.

Please read and let me know which way to go.

Carol

Carol Copeland, Broker
Executive Management & Real
Estate Ltd. 563-556-1605
1330 Locust, Dubuque, IA.
Serving: Dubuque, Davenport,
Bettendorf, Muscatine, Cedar Rapids &
Burlington, Iowa
Licensed In IOWA
execmgtltd.com





Dec 20, 2022 at 12:29 PM

Just left an office voicemail with what I called for but just in case: Greg wants you to email copies of apartment policies to me.

Ok it's nuts her right now. Will get to you asap

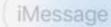
Which ones

Might as well do all when possible

Or everything but Penn place

They will be huge and I have to order them. Hope to get tomorrow

Is something wrong









No it is so dumb. Of course they changed the damn computer program Dec 1. I am sure it's a programming issue they will fix. I like paper anyway. It's just the policy forms that are like 144 pages. I am printing on both sides so it's not massive

I am not bitching. It's my job I just am sorry I am delayed



Jan 10, 2023 at 10:22 AM

When do you leave to Goose Barn today. Yesterday turned into a shit show because











Tue, Apr 11 at 2:25 PM

I do need the policy that covers: Bigfoot Co-op B Westland Manor at 507 Vernon St AND Bigfoot Vernon Co-op Westland Village at 517 Vernon St Wouldn't it be easier on you to call Nationwide and just have them email it to me? Then you don't have to waste a day and stress. Here is my email: mechelleladehoff@gmail.com

It is not wasting a day. It's my job and I love you guys. I will get it done I promise. I will call 1-800 cubicle idiots now.











Wed, Apr 12 at 10:51 AM

Just emailed you and Carol 507 and 517

Ok thank you!

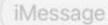
Thu, Apr 13 at 9:47 AM

So where do we stand today?

Call me please

Will in a little bit in a Dr office right now

Ok Nationwide made a change and it should download today. I sat on hold 2 hours before someone answered the number and contact you gave me. Then it was a











Ok Nationwide made a change and it should download today. I sat on hold 2 hours before someone answered the number and contact you gave me. Then it was a new business underwriter. It should be fine now, but I would like to talk to you

> Greg is getting a procedure done this morning (no worry) so I will try to call later

Ok ___for a simple procedure

Fri, Apr 14 at 11:47 AM

Please call me. I am trying to tell you when I added the two buildings the wind











Fri, Apr 14 at 11:47 AM

Please call me. I am trying to tell you when I added the two buildings the wind hail deductible defaulted to 2% which would be \$500,000. They are supposed to be changing it back to \$10,000 like it should be. DO NOT do anything until this is fixed.

I'm an appt will call in about an hour

Fri, Apr 14 at 1:04 PM

It's ok! I passed this info along and made sure nothing gets done regarding this right away. Busy day yesterday so didn't call back. All is fine











Fri, Apr 14 at 1:04 PM

It's ok! I passed this info along and made sure nothing gets done regarding this right away. Busy day yesterday so didn't call back. All is fine with Greg but just busy. Maybe just keep me posted when you think this is taken care of?

Will do. Sorry I missed your call. I was with another client. I would like to talk to you though. So call me whenever. I am sorry I was short with you the other day. I don't like it when someone is mad at me. Wendy didn't get Covid as bad so I am much better. I worry about everyone. Mike's knee has been

+ iMessage



5:33 RESPONSE EXHIBIT A T TO SEE

JB Julie

Will do. Sorry I missed your call. I was with another client. I would like to talk to you though. So call me whenever. I am sorry I was short with you the other day. I don't like it when someone is mad at me. Wendy didn't get Covid as bad so I am much better. I worry about everyone. Mike's knee has been horrible so I am more stressed than normal. Nationwide's computer system is horrible. They changed it and it is so complicated no one likes it. Thank you for being you. I appreciate and love all of vou 💗

Mon, May 1 at 10:14 AM

iMessage









Mon, May 1 at 10:14 AM

I tried to respond to your email but your server rejected it. I am calling nationwide right now. I will let you know

Mon, May 22 at 9:54 AM

Julie I still am in immediate need of our policy.
Nationwide did not make it available online in its entirety and when they just sent another email link last week it is not accessible as their website has a glitch and has for a few months.
Would you please get me a paper copy by the end of this week? I am in need of it to get anything accomplished we have been working on.













Mon, May 22 at 9:54 AM

Julie I still am in immediate need of our policy. Nationwide did not make it available online in its entirety and when they just sent another email link last week it is not accessible as their website has a glitch and has for a few months. Would you please get me a paper copy by the end of this week? I am in need of it to get anything accomplished we have been working on.

I have been trying equally hard as you have. Nationwide changed their system and it's a mess. Right now the last two properties have wind hail deductibles of \$150,000









I have been trying equally hard as you have. Nationwide changed their system and it's a mess. Right now the last two properties have wind hail deductibles of \$150,000 plus instead of \$10,000. I have contacted them everyday and underwriting says it's \$10,000 but claims says it's the other. New business has a 2% deductible. That is a real issue right now. I promise you I will try again. This is not me, is the new insurance world. 1-800cubicle idiots. Calling now!

Mon, Jun 5 at 10:04 AM

Good Morning! Need to cancel the auto policy that



iMessage



PHG INC 136 36TH STREET DRIVE SE, SUITE A1 CEDAR RAPIDS, IA 52403

ASSIGNMENT OF CLAIM AND BENEFITS

This Assignment of Claim (the "Agreement") is made and effective this <u>l</u>st day of APRIL 2023, BETWEEN: Bigfoot Co-Op A INC (the 'Assignor'), an entity in possession of a claim for damages and other considerations at the address of 2261 Chaney Road, Dubuque, IA 52001 AND: PHG INC (the 'Assignee'), a limited liability company organized and existing under the laws of the State of Iowa with its head office located at: 136 36TH Street Drive SE, Suite A1, Cedar Rapids, IA 52403.

FOR ACTUAL VALUE RECEIVED, the Assignor hereby sells and transfers to the Assignee and its successors, assigns and personal representatives, any and all claims, demands and causes or future causes of action of any kind whatsoever which the undersigned has or may have against Nationwide Insurance Company, its affiliates, underwriters, or 3rd party claims adjusters including but not limited to Nationwide Insurance Company for following type and form of claim:

Weather Related Event and Damage to property, located 2261 Chaney Road, Dubuque, IA 52001. Described internally by Nationwide Insurance Company as claim # ______ under Policy # ACP CG013096479372, with a date of loss of 8/10/21.

And the undersigned may in its own name and for its own benefit prosecute, collect, settle, compromise and grant releases on said claim as it chooses and in its sole discretion deems advisable.

IN WITNESS WHEREOF, the parties have executed this Assignment, in the absence of duress or any other agreements, on the date written below.

DATED THIS 1 day of APRIL 2023.

On behalf of Bigfoot Co-Op A INC

On behalf of PHG INC



Certification

I, DEBBIE ALLISON, as a duly authorized NATIONWIDE ASSURANCE associate entrusted with oversight of the system of record from which this copy was produced, based upon information and belief; certify under the penalty of perjury that this attached copy of ACP CP013077572448 effective 02/01/2023 to 02/01/2024 issued to LADEHOFF FAMILY RETIREMENT ACCOUNT LLC was made at or near the time of certification, as part of regularly conducted business activities, and is a true and accurate copy of the official record kept as part of regular business activities.

Debbie Allison
Debbie Allison
Debbie Allison
Director, Process Management

Debbie Allison
Date

Nationwide*

NATIONWIDE ONE WEST NATIONWIDE BLVD COLUMBUS, OH 43215-2220 1-877 On Your Side 1 (877) 669-6877

ACCOUNT NUMBER

BILLING ACCOUNT NUMBER

MMERCIAL PORTFOLIO AC

3007572448

ACP 3007572448

812668414

LADEHOFF FAMILY RETIREMENT ACCOUNT, LLC PO BOX 260 DEWITT, IA 52742-0260

PLEASE KEEP THIS FOR YOUR RECORDS

We are pleased to serve your business insurance needs. Our company is committed to providing you high quality insurance protection and superior service.

If you should have any questions about your insurance portfolio or if you wish to make a change to your policy, please contact your agent.

IMPORTANT INFORMATION ABOUT YOUR POLICY

Please spend a few minutes to read and understand your policy. Some items to which you should pay special attention are as follows:

- Special Required State Notices. These notices, when included, point out specific items concerning your policy. We urge you to read them.
- Declarations Page. This shows such information as your name, address, the coverages provided, the policy term, policy limits, list of coverages forms, premium amounts, and other individualized information.
- Coverage and Endorsement Forms. This is the section of your policy which provides policy and coverage information. Please read it carefully.

Your Commercial Insurance Portfolio

Courtesy of:

Agency: THE A.C. ROOT AGENCY, INC.

Agency Number: 03163

Region Code: 043

Agency Address: PO BOX 307

CLINTON, IA 52733-0307

Agency Phone Number: (563) 242-2454

Nationwide Mutual Insurance Company and Affiliated Companies, One Nationwide Plaza, Columbus, Ohio 43215-2220 nationwide.com. Nationwide, the Nationwide N and Eagle and Nationwide is on your side are service marks of Nationwide Mutual Insurance Company © 2017 Nationwide Company Company

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NATIONWIDE ONE WEST NATIONWIDE BLVD COLUMBUS, OH 43215-2220 1-877 On Your Side 1 (877) 669-6877

COMMERCIAL PACKAGE SUMMARY

PRINTED 11-28-2022

Premiums/Fees

\$14,465.00

Total Account Premium

Account Number: ACP 3007572448

Named Insured: LADEHOFF FAMILY RETIREMENT

ACCOUNT, LLC

Mailing Address: PO BOX 260

DEWITT, IA 52742-0260

Agency: THE A.C. ROOT AGENCY, INC.

Agency Number: 03163

Region Code: 043

Agency Address: PO BOX 307

CLINTON, IA 52733-0307

Agency Phone Number: (563) 242-2454

Line of Business	Premium
Commercial Property	\$13,470.00
General Liability	\$995.00



Not a bill. Your bill is sent separately.

This Commercial Package is a portfolio of individual policies which serves to combine various insurance coverages written under a group of separate contracts of insurance.



NATIONWIDE INSURANCE COMPANY OF AMERICA (A STOCK COMPANY) ONE WEST NATIONWIDE BLVD COLUMBUS, OH 43215-2220 1-877 On Your Side

RENEWAL

\$5,573.00

\$5,573.00

Deductible

Premium/Fees

Total Annual Premium

Total Policy Premium

Limit

\$1,000,000

\$5,000

COMMERCIAL GENERAL LIABILITY

COMMON DECLARATIONS

Policy Number: ACP CG013096479372

Named Insured: BIGFOOT CO-OP A INC - DBA MADISON

AVENUE APARTMENTS

Mailing Address: 1330 LOCUST ST

DUBUQUE, IA 52001-4711

Agency: THE A.C. ROOT AGENCY, INC.

1 (877) 669-6877

Address: PO BOX 307

CLINTON, IA 52733-0307

Agency Phone: (563) 242-2454

Policy Period: Effective From 12-20-2022 To 12-20-2023

12:01 AM Standard Time at the

insured's mailing address.

The Insured is a(n): Corporation

Limits Of Insurance -	
Premises/Operations and	
Products/Completed Operations	

Products/Completed Operations

Each Occurrence Limit Per Occurrence

Personal and Advertising Injury Limit Per Person Or \$1,000,000 Organization

General Aggregate Limit All Occurrences \$2,000,000

Products/Completed Operations Aggregate All Occurrences \$2,000,000 Limit

Damage To Premises Rented To You Limit Per Occurrence \$100,000

Premises/Operations BI Deductible No Deductible

Per Person

Premises/Operations PD Deductible \$5,000 Per Occurrence

Premises/Operations BI and PD Deductible No Deductible

Products/Completed Operations BI No Deductible

Deductible

Medical Payments Limit

Products/Completed Operations PD \$5,000 Per Occurrence

Deductible



COMMERCIAL GENERAL LIABILITY

SCHEDULE(S)

Policy Number: ACP CG013096479372		Policy Period:	From 12-20-2022 To 12-20-2023		
Limits Of Insura Premises/Opera Products/Comp				Limit	Deductible
Products/Comple Deductible	ted Operations BI and PD				No Deductible
Coverage Form		Occurrence			





Certification

I, DEBBIE ALLISON, as a duly authorized NATIONWIDE MUTUAL INSURANCE COMPANY associate entrusted with oversight of the system of record from which this copy was produced, based upon information and belief; certify under the penalty of perjury that this attached copy of ACP CP013096479372 effective 12/20/2022 to 12/20/2023 issued to BIGFOOT CO-OP A INC was made at or near the time of certification, as part of regularly conducted business activities, and is a true and accurate copy of the official record kept as part of regular business activities.

Debbie Allison boxsign 17723RV1-1XVBLIQL	Jul 13, 2023
Debbie Allison	Date
Director, Process Management	

INSURED COPY

Nationwide*

NATIONWIDE ONE WEST NATIONWIDE BLVD COLUMBUS, OH 43215-2220 1-877 On Your Side 1 (877) 669-6877

ACCOUNT NUMBER

BILLING ACCOUNT NUMBER

MMERCIAL PORTFOLIO AC

3006479372

ACP 3006479372

995279933

BIGFOOT CO-OP A INC DBA MADISON AVENUE APARTMENTS 1330 LOCUST ST DUBUQUE, IA 52001-4711

PLEASE KEEP THIS FOR YOUR RECORDS

We are pleased to serve your business insurance needs. Our company is committed to providing you high quality insurance protection and superior service.

If you should have any questions about your insurance portfolio or if you wish to make a change to your policy, please contact your agent.

IMPORTANT INFORMATION ABOUT YOUR POLICY

Please spend a few minutes to read and understand your policy. Some items to which you should pay special attention are as follows:

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- Declarations Page. This shows such information as your name, address, the coverages provided, the policy term, policy limits, list of coverages forms, premium amounts, and other individualized information.
- Coverage and Endorsement Forms. This is the section of your policy which provides policy and coverage information. Please read it carefully.

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CLINTON, IA 52733-0307

Agency Phone Number: (563) 242-2454

Nationwide Mutual Insurance Company and Affiliated Companies, One Nationwide Plaza, Columbus, Ohio 43215-2220 nationwide.com. Nationwide, the Nationwide N and Eagle and Nationwide is on your side are service marks of Nationwide Mutual Insurance Company Cast Nationwide Nationwide Document 40-4 Filed 03/22/24 Page 26 of 27

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NATIONWIDE ONE WEST NATIONWIDE BLVD COLUMBUS, OH 43215-2220 1-877 On Your Side 1 (877) 669-6877

COMMERCIAL PACKAGE SUMMARY

PRINTED 11-07-2022

Premiums/Fees

\$86,165.00

Total Account Premium

Account Number: ACP 3006479372

Named Insured: BIGFOOT CO-OP A INC - DBA

MADISON AVENUE APARTMENTS

Mailing Address: 1330 LOCUST ST

DUBUQUE, IA 52001-4711

Agency: THE A.C. ROOT AGENCY, INC.

Agency Number: 03163

Region Code: 043

PO BOX 307 Agency Address:

CLINTON, IA 52733-0307

Agency Phone Number: (563) 242-2454

Line of Business	Premium
Commercial Property	\$70,977.00
Commercial Umbrella	\$2,963.00
General Liability	\$5,573.00
Workers Compensation	\$6,652.00

Not a bill. Your bill is sent separately.

This Commercial Package is a portfolio of individual policies which serves to combine various insurance coverages written under a group of separate contracts of insurance.

